

Camping Chez Antoine

General Rental Terms and Conditions

1. Check-in: Between 4:00 PM and 8:00 PM on the day of arrival (if arriving after 8:00 PM, please notify us in advance).

Check-out: Before 10:00 AM on the day of departure, with check-out procedures between 9:30 AM and 10:00 AM.

A minimum stay of 2 nights is required.

We do our best to accommodate your requested housing preferences. However, exact allocation cannot be guaranteed. Adjustments may be made based on availability and the needs of the campsite. Thank you for your understanding.

2. A reservation is confirmed after:

Receipt of a deposit: 30% of the total stay amount, paid online through the website's booking system. The deposit must be made within 48 hours of the reservation request, or it will not be processed.

If online payment is not possible (e.g., no internet access), the deposit must be paid via bank transfer and received within 2 days of the reservation request. Otherwise, the reservation will not be confirmed.

Receipt of a reservation confirmation email.

3. Deposits are refundable only if the cancellation occurs at least one month before the start date of the stay.

4. No refunds will be provided in case of an interrupted stay.

5. The remaining balance of your stay and a security deposit (€300) must be paid on arrival.

The security deposit will be returned at the end of your stay following an inspection of the rental property. For any broken or missing items, the owner reserves the right to retain part or all of the deposit to cover the cost of damages.

5. Accepted payment methods: bank checks and cash.

6. No discounts will be offered for late arrivals or early departures. All reserved days are chargeable.

7. Rental prices include water, gas, electricity, air conditioning, and parking for one vehicle.

Additional vehicle, trailer, or boat: €5 per day.

8. Rentals are equipped with tableware, kitchenware, refrigeration, and bedding but do not include household linens or sheets (sheets are mandatory). Rentals do not have televisions.

Sheet rental: €10 per single bed / €15 per double bed.

10. Rental equipment is subject to an inventory list displayed inside the rental. If the inventory is missing, you may request a copy at the reception.

11. Optional cleaning service: €50.

However, €50 will be deducted from your security deposit if the mobile home or chalet is not returned in the same clean condition as it was when you arrived.

12. The tenant is responsible for any damages caused by themselves or individuals sharing the same accommodation.

The tenant must replace any missing or damaged items.

13. Guests must adhere to hygiene standards, supervise their children, and comply with all posted safety instructions.

Smoking is strictly prohibited inside the mobile homes.

14. Dogs are welcome at the campsite, including in mobile homes and chalets.

However, if your pet causes any damage, the campsite reserves the right to retain part or all of the security deposit to cover the cost of the damage.

